



## Troubleshoot | I Can't Find a Player on my Team Sheet

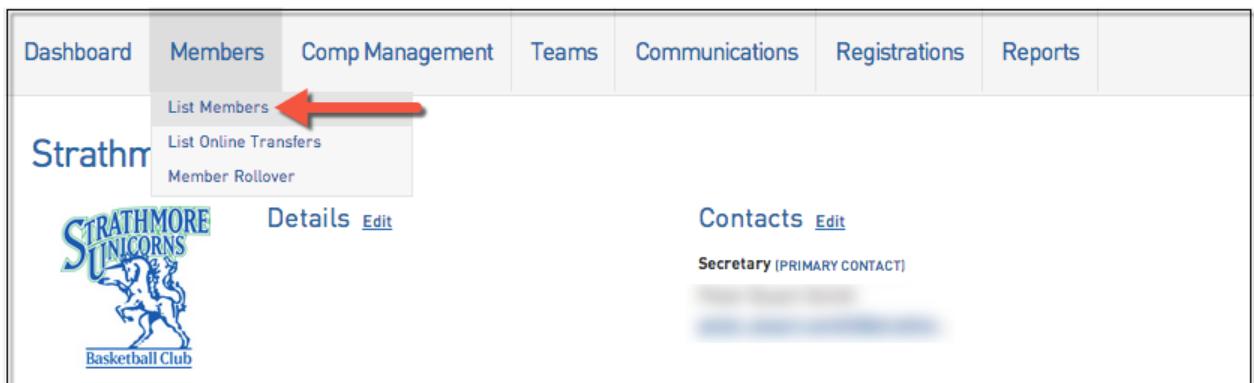
Last Modified on 17/11/2023 12:44 pm AEDT

If you are selecting your team for the weekend's game and you can't find a player you're looking for in the Available Players box, the below checklist should help you out:

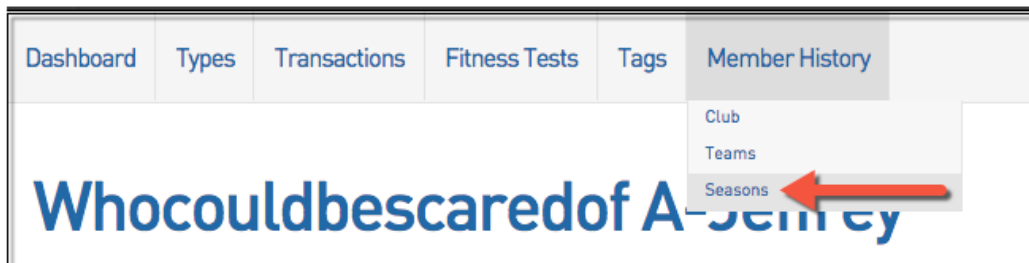
**Please note:** these functions are not available with team level logins, you must at least have club level access to see them.

1. Check that the player is registered to your club as a player for the current season

1a. Locate the member that you want to find by hovering over Members and click **List Members**.




1b. Hover over Member History and click **Seasons**.



1c. From Club Summary click the button shown below

Season	Association Name	Association Season Member Package	Age Group	Player in Association?	Coach i Associ
2013	PTest Database		Seniors	<input checked="" type="checkbox"/>	
Default	PTest Database		Seniors	<input checked="" type="checkbox"/>	

[Add Season Record](#)

Season	Club Name	Club Season Member Package	Age Group	Player in Club?	Coach i Club?
 ←	little test		Seniors	<input checked="" type="checkbox"/>	
Default	little test		Seniors	<input checked="" type="checkbox"/>	

[Add Season Club Record](#)

1d. Scroll down and click Edit details

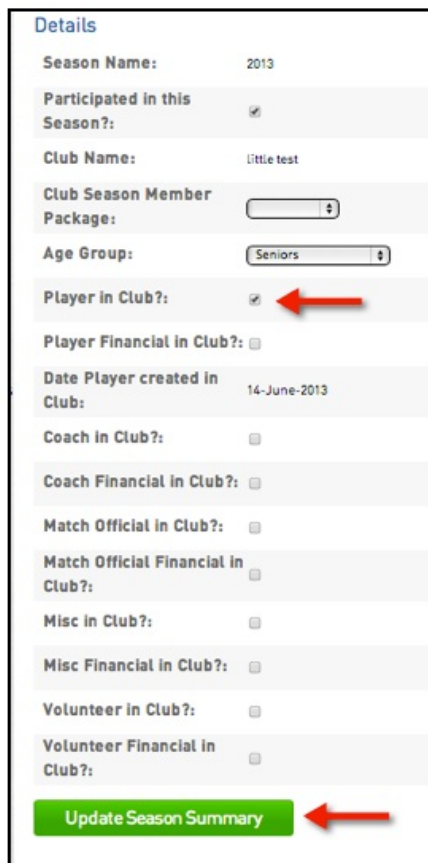
Season Summary	
<b>Details</b>	
Season Name:	2013
Participated in this Season?:	Yes
Club Name:	little test
Club Season Member Package:	
Age Group:	Seniors
Player in Club?:	Yes
Player Financial in Club?:	No
Date Player created in Club:	14-June-2013
Coach in Club?:	No
Coach Financial in Club?:	No
Match Official in Club?:	No
Match Official Financial in Club?:	No
Misc in Club?:	No
Misc Financial in Club?:	No
Volunteer in Club?:	No
Volunteer Financial in Club?:	No
<a href="#">Edit details</a> ←	

**If you are club admin and are unable to do this, it will mean your association/league has not allowed you this permission, so please speak to them directly and they can update this.**

**If your are an association/league admin and are unable to do this it will mean your**

sport has not allowed this at your level so you will need to speak to your state or national body/federation who can update this.

1e. Ensure that Player in Club is ticked and click Update Season Summary



Details


Season Name: 2013

Participated in this Season?:

Club Name: little test

Club Season Member Package:

Age Group: Seniors

Player in Club?:  

Player Financial in Club?:

Date Player created in Club: 14-June-2013

Coach in Club?:

Coach Financial in Club?:

Match Official in Club?:


Match Official Financial in Club?:

Misc in Club?:

Misc Financial in Club?:

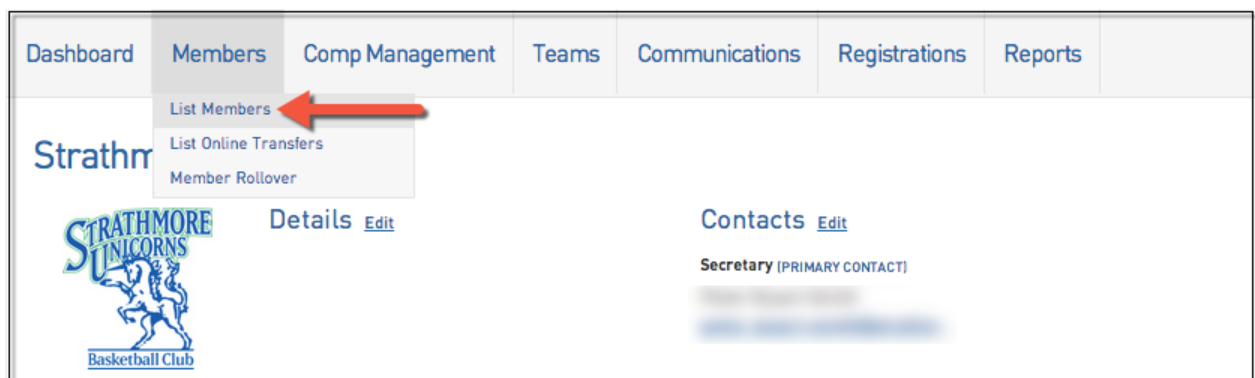
Volunteer in Club?:

Volunteer Financial in Club?:


[Update Season Summary](#) 

2. Ensure that the Active in Club box is ticked (from the Member List screen)

2a. Hover over Members and click 'List Members'.



Dashboard Members Comp Management Teams Communications Registrations Reports

List Members 

List Online Transfers

Member Rollover

Strathmore  
Basketball Club

Details [Edit](#)

Contacts [Edit](#)









Secretary (PRIMARY CONTACT)

2b. Ensure that the Active in Club box is ticked for the player that you aren't able to add into the game.

Dashboard Members Competitions Clubs Teams Communications Registrations Reports  ADVANCED SEARCH

### Clubs in Association

Showing - Name including  Active

Name	Contact	Phone	Email	Active?
 bad test				<input checked="" type="checkbox"/>
 big test				<input checked="" type="checkbox"/>
 cool test				<input checked="" type="checkbox"/>
 little test				<input checked="" type="checkbox"/>
 mega test				<input checked="" type="checkbox"/>
 Mighty Test				<input checked="" type="checkbox"/>
 small test				<input checked="" type="checkbox"/>
 Super Test				<input checked="" type="checkbox"/>

**Check with your league to ensure that the player isn't being filtered from the list because they're too old or young to play in the competition.**