# GAMEDAY

# How do I create an SMS Account and purchase credits?
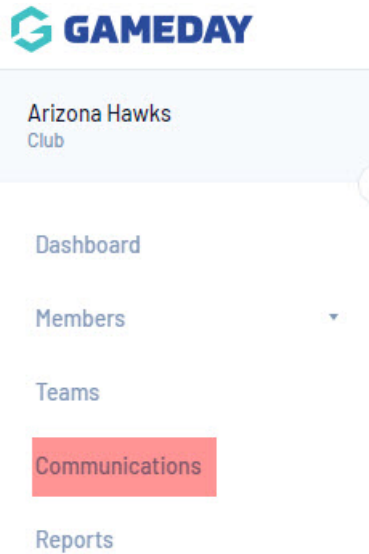
Last Modified on 30/11/2023 2:16 pm AEDT

**Please note: Our SMS system is only available within Australia.**

Before you can send SMS messages through Communicator you must firstly create an SMS Sender Account.

Firstly, login to your Online Membership Database - If you don't have your login details please contact your State Governing Body or Association.

1. From the association, club or team 'dashboard', click on **COMMUNICATIONS** in the menu.



2. The Communicator options will open. Click on Profile.

Select from the options below:-

| | |
|---|---|
| Send a Message | Create and send a message to your members via email or sms |
| Member Renewals | Send preset member entry invitations to existing members |
| Manage Custom Groups | Set up and manage communication groups |
| Profile | Set up and manage the sender profile settings for this account |
| Sent Messages | Display a log of previously sent messages |

3. Click on **Create SMS Sender Account**.

**SMS Settings**

To send an SMS, you require an SMS sender account. Click here to find out more about this.

Reply To number: [                    ]

Enter the username and password you selected when creating your SMS Sender account.

SMS Username: [                    ]

SMS Password: [                    ]

Create SMS Sender Account
Purchase Additional Credits

Save Settings

4. The SMS Sender Account registration form will open. Complete the fields (fields marked with an asterisk are compulsory).

**GAMEDAY**

**New user registration**

Welcome to the **GameDay** SMS portal. To register please provide the following information.

**User details**

| | |
|---|---|
| User name * | [                    ] |
| Password * | [                    ] |
| Confirm password * | [                    ] |
| Email address * | [                    ] |
| Confirm email address * | [                    ] |

**Organization details**

| | |
|---|---|
| Organization name * | GameDay Passport Training |
| Organization ABN | [                    ] |
| Street address * | [                    ] |
| City * | [                    ] |
| Postcode * | [                    ] |
| State * | VIC |
| Country * | Australia |
| Organization contact name * | [                    ] |
| Organization contact number * | [                    ] |
| Organization contact email | [                    ] |
| Accept * | ☐ Terms and Conditions |

* for mandatory fields
Note: Password should be 6 characters long and contain letters and numbers
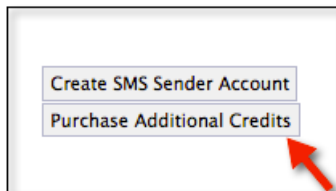
Register

5. Click on Register.

Note: If a field is not completed, or if a username, password or organisation name is already being used by another account, you will be prompted to correct or change these details.

6. Your account will now be active and your Account summary screen will appear.
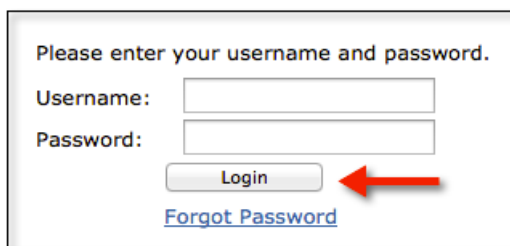
At the top is a message alerting you to the fact that 'You are blocked from sending messages until you purchase more credits'. At the bottom under 'Account Details' your current balance will read '0.0'.

7. To buy credits click on Purchase Credits in the top menu.



8. The Intelli Messaging login screen will appear. Enter your SMS Sender Account username and password.

9. Click on Login.



10. You are now logged into Intelli Messaging and will be returned to the Account Summary screen. Click on Purchase Credits again.

11. The 'Purchase SMS Credits' screen will appear. Under 'Purchase', select the quantity of credits you want to purchase:

- 150
- 350
- 750
- 1200

**Important: SMS credits are not refundable. Click here to read the GameDay Passport Terms and Conditions.**

12. Under 'Billing Information', enter your credit card details.

13. Click on Process Order.  Note: It may take up to 30 seconds to process the purchase. During this time to not close the screen or re-click on 'Process Order'.

14.  After purchasing credits, the number of credits available in your account can be viewed on the Account Summary screen next to 'Current Balance'. You are now ready to send SMS messages to your members through Membership or from your mobile phone.



## ADDING SMS DETAILS TO COMMUNICATOR

Once you have created an account and purchased credits, you will need to add these details into the communicator profile settings so that these are available when you go to send a message.

Within the SMS settings within Communications profile.

Enter the **SMS Username and SMS Password (compulsory)**, as set up through your SMS Account.



3. Click on **SAVE SETTINGS**.

You are now ready to send an SMS message.