Website - Post Website Migration FAQ

Last Modified on 06/10/2016 6:49 pm AEDT

1. Can Menu items link directly to a PDF Document or URL?

Menu Items cannot link directly to a PDF Document or URL. We suggest you utilise the "Links" Page/Section in the Content Manager. This would open up one page where you can link to multiple documents and external website. See the "Links" section in the this article. Alternatively, utilise the "NoticeBoard" Widget or "Sponsor Information" Widget to display common links to external websites.

2. Migrated Content is not displaying on the page, can only see a Page with "Comments"?

It is likely that your Content is in the Content Manager section of the Website Editor, it just isn't displaying Publicly on the Website. For the content to display Publicly, follow these steps: a. Go into the Website Editor b. Click on Content Manager and find the Page/Section c. Right-click on the Page/Section and select "Edit" d. Click on the "Save" button at the bottom of the Content Editor. Your Migrated Content should now display publicly on your Website.

3. Why are some links going back to a "yachtingaustralia.com.au" URL?

Where there are links back to Content or Sections from your old site or another Yachting Australia website, the first part of the URL has been changed to "yachtingaustralia.com.au" as the URL it used to point to will return a broken link once the domain names are re-pointed to your new SportsTG Website. Some of these pages may no longer be useful once the domain names are repointed, however you may wish to iframe some of these pages into your website.

4. Is there advertising on my Website?

No, there is no advertising on your Website. The information displayed in the footer of your Website is content from the SportsTG network and is not a form of advertising. This footer is on all Standard and Advance SportsTG Websites.

5. Why is my Website URL a SportsTG.com URL?

Until the "clubname.yachting.org.au" Domain Names have been re-directed to your Website, the SportsTG.com URL will display. The URLs will be re-directed to your website at the start of October. If you have your own Domain Name, you will need to re-direct the Domain Name to SportsTG by following the instructions under Domain Name Redirection in this article.

6. Why is some of my Website Content displaying behind the Right-hand Widgets?

Where your content is fixed for a certain width (ie the use of Tables) the content width cannot be adjusted via the migration and will need to be edited in the Content Manager to rectify the width of the content.

7. Why is some of my Website Content displaying behind the Right-hand Widgets?

Where your content is fixed for a certain width (ie the use of Tables) the content width cannot be adjusted via the migration and will need to be edited in the Content Manager to rectify the width of the content by removing adjusting the table columns.

8. Why is the News Page just a link to the Home Page?

From the migration of website content to your SportsTG Website, the Home Page contained News Items in many cases and has become the News Page as part of the migration. Any other Content on the Home Page could not be migrated. Many Websites also had a separate News Page, however you can only display a Page or Section once, therefore a link back to the News/Home Page has been created. We Suggest renaming your Home Page as News and using this as your Home Page or creating a new Home Page without your News Items.

9. How do I Hyperlink to a Document or Image from the Media Gallery with in an article or image?

Use the following URL when inserting a hyperlink to a file or image from your Media Library: http://www.SportsTG.com/get_file.cgi?id=9876543 The ID number at the end of the above URL should match the Image/File ID (Media #) from your Media Library.

10. How do I view an image or file from the Medial Library?

The best way to view the files before attaching them to a page is to use the below URL

and add in the Media Library ID (Media #) at the end:

http://www.SportsTG.com/get_file.cgi?id=

For further assistance please contact Online Services:

onlineservices@yachting.org.au

02 8424 7400

Related Articles

[template("related")]