Member Profile Portal | Overview

03/07/2025 11:12 am AEST

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Overview

Passport's **Member Profile Portals** allows members of any organisation utilising GameDay Passport to login to a front-end portal to view and manage their information including contact details, registration history, statistics, transactions and more.

Member Profile is available for all Passport users, however only specific sports will have custom branding, and each sport has a unique URL through which it can be accessed (see below). Member Profile is only available if you are a member of this sport or organisation.

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Accessing the Member Profile Portal

To access the login links for Member Profile Portals for each sport, click here



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Member Profile Portal Links

Sport-specific links are also listed below:

AUSTRALIA & NZ

- Australian Ice Racing
- Basketball Australia
- Baseball Australia
- Downball Australia
- Football Australia
- International Bowling Federation (IBF)
- Lacrosse Australia
- Queensland Rugby Union
- Special Olympics Australia
- Surf Lifesaving South Australia
- Ultimate
- Volleyball Victoria
- Basketball NZ
- Football NZ

INTERNATIONAL

- England Futsal
- England Handball
- England Ice Hockey (EIH)

- Guam Football
- Hockey Ireland
- Hong Kong Rugby Union (HKRU)
- Rugby Football League (RFL)
- British Dodgeball
- British Wheelchair Basketball
- Netherlands Rugby League
- Olympic Handball Ireland
- Romania Basketball
- Scottish Handball
- USA Rugby League

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Accessing Member Profile Portal from Passport

As a Passport administrator, you can also access your sport's Member Profile Portal link in your organisation's database as below, which can then be sent around to your members or placed on your website or social media channels:

Association & Club Administrators

| GAMEDAY | Q Search til | | | |
|-------------------------------------------------|---------------------------------|--------------------|--------------------------------------------|--------------------------------------------|
| Silverwood Sports Association Association | Silverwood Sports Assoc | iation Get Started | | |
| Dashboard | Details Edi | 1 | Contacts Edit | |
| My Organisation NEW • | 165 Cremorne St Cremorne | treet | President (Primary Contact) | Treasurer |
| (\$) Finances | VIC, AUSTRALIA 0390001000 (A | A, 3121 Phone) | Darryl Monk 0400300200 daz@email.com | Jane Jones 0400000000 jane@email.com |
| AR Members | Add/Edit Logo | | | |
| List Members | | | | |
| Duplicate Resolution | | | | |
| Manage Clearances & Permits | Stats Configure | | | |
| Member Rollover | Members | Players by Gender | Players b | y Gender |
| Transfer Member | 1.0 | | 1.0 | |
| Card Printing | 0.8 | | 0.8 | |
| Pending Registration | 0.6 | | 0.6 | |
| Player League Stats | 0.4 | | 0.4 | |
| Injuries | 0.2 | | 0.2 | |
| Contracts | 0.0 | | 0.0 | |

On your Passport dashboard, click **Members** > **LIST MEMBERS** in the left-hand menu

At the top of your Member List, click VIEW MEMBER PROFILE PORTAL

| G / | MEC | Q Search | ††‡ | | | | 🤑 🎯 🕐 🌲 🌣 🥵 |
|------------|--------|-------------------------------------------|------------------------------------------|-------------|------------------------------------|-------------------------|-----------------------------------|
| | 1emb | ers in Association @ | | | | | ADD View Member Profile Portal |
| • | If you | u are seeing 'Potential Duplicate' in the | Active field, you may need to resolve du | plicates. | | | |
|)• | | | | Showing Fam | ly Name Including Season Age Group | Status Member 1 | ype Gender |
| 8 - | | | | | 2025 •All Age | Gr * Active * All | * All Genders * |
| 2 - | | Active in Association | Legal Firstname | Family name | Date of Birth | Gender Identity | Gender at Birth |
| | | | Sylvester | Allison | 06/01/2019 | Male | Male |
| 2 | đ | | Hakeem | Bush | 17/05/2012 | Non-binary/gender fluid | Female |
| 7. | đ | | Kadeem | Bush | 23/04/2006 | Female | Male |
| | | | Kav | Chan | 04/10/1975 | Non-binary/gender fluid | Female |

Above Association Level

Click the MEMBER PROFILE PORTAL option in the left-hand menu

| GAMEDAY | Q Sea | rch | łtļ | | | |
|-------------------------------|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|-------------------|-----|-------------------|
| Silverwood Sports State | Silv | erwood Sp | orts Get Started | | | |
| Dashboard | | | Details Edit | | | |
| Associations | | A Contraction of the second se | Address | | | |
| (\$) Finances | | | 165 Cremorne Street Cremorne Victoria, AUSTRALIA, 3121 | | | |
| 음음 ←→ Clearances & Permits | • | \dd/Edit Logo | Travis Jimmer (Contact) 0390002000 (Phone) | | | |
| Courses | • | | <u>travis@email.com</u> | | | |
| Registrations | · | | | | | |
| 용요 Member Profile Portal | 31 | Members | | Players by Gender | | Players by Gender |
| C Reports | | 10 | | | 10 | |
| Aarketplace | | 0.8 | | | 0.8 | |
| | | 0.6 | | | 0.6 | |
| | | 0.4 | | | 0.4 | |
| | | 0.2 | | | 0.2 | |
| | | 0.0 | | | 0.0 | |

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Navigating your Member Profile

As a member logging into your Member Profile, follow the steps below to navigate around the portal:

Use your email address and password to login to your Member Profile. These should be the same credentials as you used to complete your registration.

Note: Depending on your sport, your member profile may be branded differently to the below example

| | Login to Member Profile |
|---|-----------------------------------------------------------------------|
| | Email Address Pessword |
| | Password SHOW |
| | Login |
| | By clicking Login, you agree to the GameDay <u>Privacy</u> Policy. |
| G | © Copyright GameDay. All rights reserved. Privacy Policy |

If your email address is linked to multiple Members, you will be given the option to choose which member dashboard you would like to access. If you have only one member assigned to your profile you will be immediately directed to the profile.



Once you have successfully logged in, you can change the member (if linked to multiple) in the top-right hand corner of the page by clicking the **VIEW ANOTHER MEMBER** option.

i

| 😥 Tony Teller | G | My Account Rory Stewart - |
|---------------------------------------------------|-----------------------------|------------------------------|
| Member Details | Member Details | © Dark Mode Support |
| Mistory Transactions | Tony Teller DDB: 09/08/1988 | Logout |
| Documents | National Number: | |
| 🖆 Programs | Edit | |
| Statistics | Gender la bil un | |
| GameDay App | Male | |
| (ee)2 Feedback | 0390001000 Work Phone | |
| | Work Phone Mobile | |
| | 0400100200 | |

On the Member Profile dashboard, you have a number of options for customising and viewing information:

| 👰 Tony Teller | G | | | My Account Rory Stewart - |
|-------------------------------------------------|---|----------------------------------------------------|------|------------------------------|
| Member Details | | Member Details | | |
| • History 4 (§) Transactions 5 | | Tony Teller DDB: 09/08/1988 National Number: | | |
| <pre>@ Oualifications 7</pre> | හ | [고] View OR Code | Edit | |
| Permissions 9 | | Gender at Birth | Luit | |
| Account Settings 11 | | Male Gender Identity Male | | |
| © Feedback 13 | | Home Phone 0390001000 | | 2 |
| | | Work Phone Work Phone | | |
| | | Mobile 0400100200 | | |

- 1. Add/Edit Photo: Allows you to customise the photo that appears on your record
- 2. View Details: View your basic details including date of birth, gender and contact information if given
- 3. View QR Code: Allows you to access your QR Code, which can be used to check-in to matches Learn More
- 4. History: Displays your playing history including previous organisations you have played with
- 5. Transactions: Displays a history of transactions processed, including paid, unpaid or cancelled transactions
- 6. Documents: Displays any documents that have been attached to your member record

7. Qualifications: Displays any Qualifications achieved and stored against your member record

8. Programs: Displays any Programs you have previously enrolled in

9. **Permissions**: Displays your current permissions and preferences including Opt-ins, Terms & Conditions and Newsletters

- 10. Statistics: Displays your current season and career statistics
- 11. Account Settings: Allows you to update your account login email
- 12. GameDay App: Download the GameDay mobile app
- 13. Feedback: Submit feedback to GameDay through a short survey

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What's Next?

Now that you understand the features of the Member Profile Portal, you can guide your members on how to use it with the articles below.

I How do I edit my details through my Member Profile?

Device the set of the

I How do I access my unique QR code through my Member Profile?