

Aussie Hoops: Program Renewals

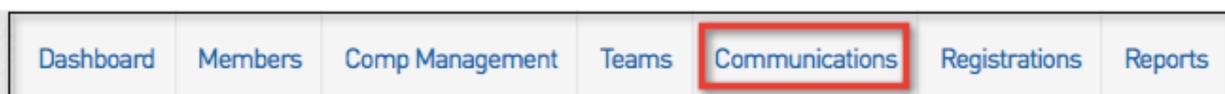
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Read this article and if you still can't resolve your issue, [CLICK HERE](#) to submit a support request to your local Basketball Network representative

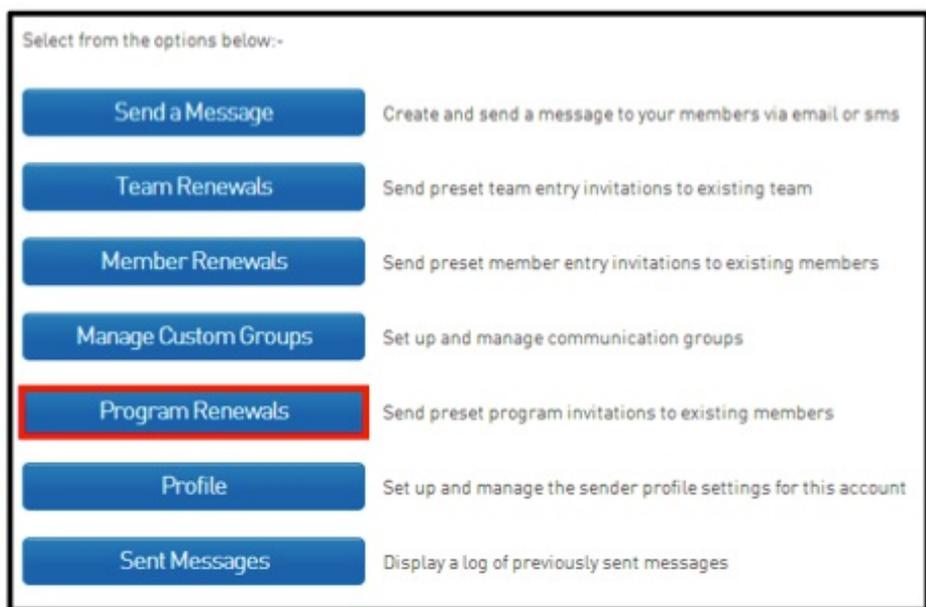
Program Renewals

Basketball Australia are keen to understand the actions of each Terms Aussie Hoops program participants. To do so, Basketball Australia has created a template email that we recommend to be sent out to participants during week 5 or 6 of your current program. To do this, follow these simple steps.

1. From the dashboard, click on the 'Communications' Tab.



2. Click on 'Program Renewals'.



3. Select the Program/s you wish to communicate with. Active Programs will show up automatically but Inactive programs will only show by clicking on 'Show Inactive' (if required).

4. Click on 'Choose Recipients'.

Communicator - Program Renewals

Use this feature to send out reminders to members to renew their registration.

Invite members from which Program?

By selecting Programs here you are choosing to communicate with members from that Program.
If no Programs is selected then you've chosen to communicate with everyone in that season.

[\[Select All / Unselect All\]](#)
[\[Show Inactive\]](#)

TEST PROGRAM TERM 3 (Thu 8:00 AM)

[Choose Recipients >](#)

5. Select which participants you want to communicate with. As a part of the Aussie Hoops registration you requested one parents email address be captured, some have provided two. If you only want to send to one group eg. Parent/Guardian 1 simply unselect the other group Parent/Guardian 2.

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[\[Select All / Unselect All\]](#)

[\[Show Inactive\]](#)[Hide Inactive](#)

Select email methods:

- Email
- Parent/Guardian 1 Email
- Parent/Guardian 2 Email

TEST PROGRAM TERM 3 [Thu 8:00 AM]

<input checked="" type="checkbox"/>	Name	Email	Parent/Guardian 1 Email	Parent/Guardian 2 Email
<input checked="" type="checkbox"/>	Kat Bekl	noreply@foxsportspulse.com		
<input checked="" type="checkbox"/>	Simone Clarke	noreply@foxsportspulse.com		
<input checked="" type="checkbox"/>	TEST KATTA	noreply@foxsportspulse.com		
<input checked="" type="checkbox"/>	Goma Pal	noreply@foxsportspulse.com		
<input checked="" type="checkbox"/>	Joe Root	noreply@foxsportspulse.com		
<input checked="" type="checkbox"/>	Second Test	noreply@foxsportspulse.com		

[Customise Email >](#)

6. Click on 'Customise Email'.

7. Preview your email template and enter any specific customized text you feel relevant in the blank box.



Hi << Parent 1 Name >> ,

<< Members Name >>'s Aussie Hoops program at Busselton Basketball Association - Aussie Hoops is nearly over and we want to make it as easy as possible for you to determine what << Members Name >> does next.

As a << Member Age >> year old << Members Name >> and you have some options to choose from:

The following option if clicked will automatically link through to Program Locator displaying your Centres programs only.

I want to keep playing Aussie Hoops

Great choice! As Basketball Australia's official Junior Game Development Program Aussie Hoops is the best way to continue to develop your skills in a fun, structured and safe environment where everybody gets a go! All you need to do is [click here](#), find your local Centre for Term 3 and follow the prompts to registration!

To make it easier to re-register please find your login details

Username: << Member Username >>

Password: << Member Password >>

The following option will show the Contact Name, Phone and Email of the New Competition Coordinator, parents will be directed to contact. Note: You MUST add this persons details within your Aussie Hoops database or this field will not populate. Click here to see how.

I loved Aussie Hoops but now want to play in a competition structure

You're growing up fast, << Members Name >>! To find out more information regarding Junior Competition at your Local Centre we recommend contacting your Local Competition Coordinator.

Contact Name:

Phone:

Email:

The following option will automatically default to a survey that has been generated by Basketball Australia.

I no longer want to participate in Basketball

Thank you for giving Basketball and Aussie Hoops a go. We hope you had fun! To assist us in continually improving the Aussie Hoops experience we would be most grateful if you could answer the following three questions by [clicking here](#).

The email will be signed off including the Aussie Hoops Centre, Administrator Name, Mobile Number and email address.

All fields marked <> will pre populate once the email is sent with the data. It will be relevant to the member.

8. Click on 'Send Emails Now'.



Send emails now

The system will confirm how many emails were sent successfully.

Dashboard	Members	Competitions	Clubs	Teams
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Communicator - Program Renewals

Message sent to 6 members.

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