



# GAMEDAY

## How do I reset my password on a registration form?

Last Modified on 22/04/2024 11:26 am AEST

As a returning participant looking to register for your Club, Team or Association through a Passport Registration Form, you can always reset your password on the registration form's login page following the steps below:

1. Open the registration form through which you want to register

**Note:** If you are unsure where to find your club, team or association's registration form, please contact the organisation directly. GameDay is not responsible for creating or maintaining registration forms on behalf of sports organisations.

2. Select how many Adults or Children you are looking to register, then click **CONTINUE** (this step may not be applicable, depending on the configuration of the form)

The screenshot shows a registration form with the following elements:

- Header: GAMEDAY logo on the left, 'GameDay Passport Training' and 'GameDay FC Registration' in the center, and another GAMEDAY logo on the right.
- Form Title: 'How many people are you registering?'
- Adults: A dropdown menu with '1' selected.
- Children: A dropdown menu with '0' selected.
- Continue Button: A blue button with the text 'Continue', highlighted with a red border.

3. Enter your email address, then click **CONTINUE**

**Note:** If your email address is not recognised in the Passport system, you will be asked to register as a new member

The screenshot shows the 'GameDay Passport Training' registration page. At the top, there is a navigation bar with the 'GAMEDAY' logo on the left and a stylized 'G' logo on the right. Below the navigation bar, the page title 'GameDay Passport Training' and subtitle 'GameDay FC Registration' are centered. A progress indicator at the top of the main content area shows five steps: '1. Choose Type' (highlighted in teal), '2. Basic Info', '3. Questions', '4. Products', and '5. Payment'. The main content area contains a white form with the text 'Please enter your email address below'. Below this text is a label 'Email address' and a text input field. To the right of the input field is a teal 'Continue' button, which is highlighted with a red rectangular box.

4. Click **FORGOT PASSWORD?**

The screenshot shows the same 'GameDay Passport Training' registration page, but at a different step. The progress indicator now shows '1. Choose Type' and '2. Basic Info' (highlighted in teal), with '3. Questions', '4. Products', and '5. Payment' following. The main content area contains a white form with the text 'Please enter your password below.'. Below this text are two labels: 'Email address' and 'Password'. The 'Email address' label is above a text input field. The 'Password' label is above another text input field. To the right of the password input field is a teal 'Continue' button. Below the password input field is a link labeled 'Forgot Password?', which is highlighted with a red rectangular box.

5. You will receive a confirmation message confirming that a reset email is on its way. Check your email inbox and follow the prompts to set a new password

6. Enter and Re-Enter your new password, then click **SAVE PASSWORD**

## Enter a new password

Enter new password

Password is case sensitive and must be at least 6 characters long, contain at least one upper case and one lower case character and have at least 1 number.

Re-enter new password

Save Password

You will then be able to login to the registration form using your new password

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