

# How do I show or hide a field based on another field response?

17/06/2025 3:12 pm AEST

## Overview



**Conditional Fields** provide administrators greater flexibility over the way in which fields are displayed on a Registration Form, as well as providing a more concise user experience. It allows administrators to display certain fields on a form only if another question is answered, as that particular field may only be applicable to certain types of members.

Administrators are able to set **Control Fields**, which in turn determine whether any subsequent fields are shown or hidden based on the user's response. For example, you might want to find out if the registrant has any allergies and, if so, what they're allergic to.

In that case, we can add conditional rule where, if the response to the question 'do you have any allergies?' is YES, then we show an additional question called 'please specify your allergies'



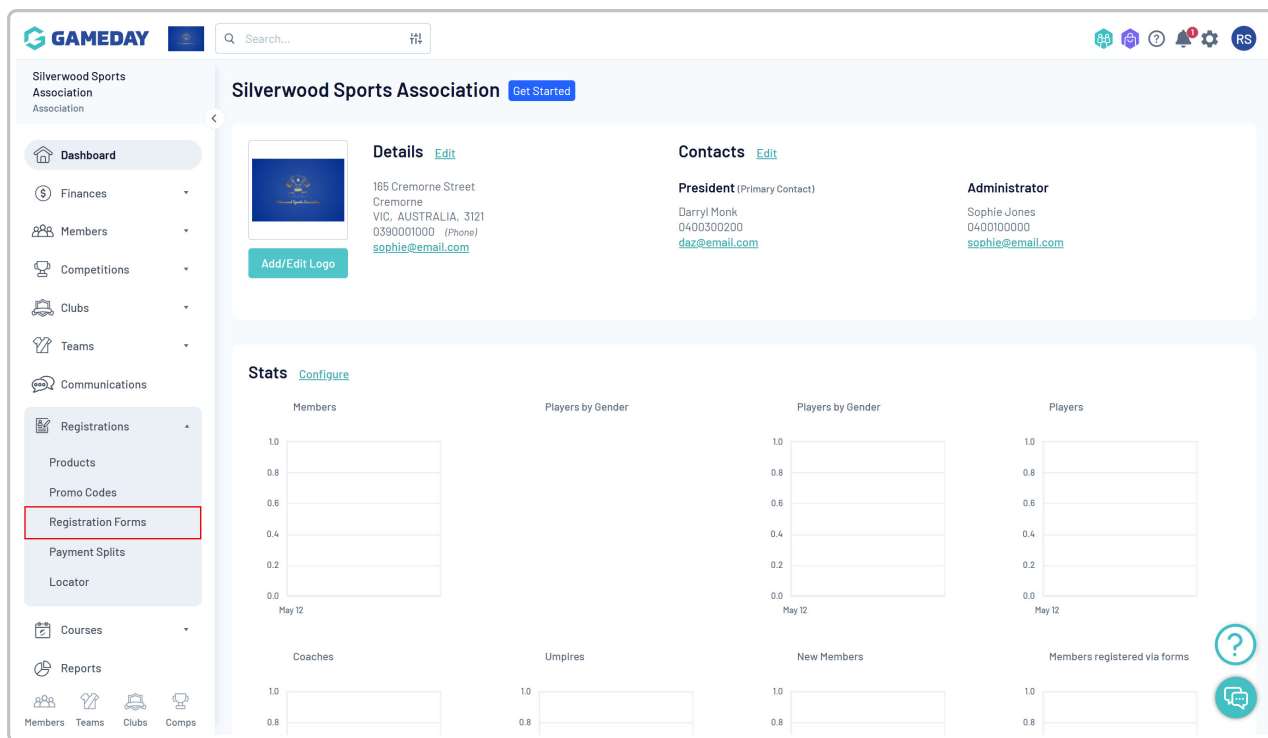
**Note:** The guide below will show how to create the conditional rule on a registration form. For more information on creating custom questions, visit the relevant link below:

-  [Creating Custom Fields at Association-level](#)
-  [Creating Custom Fields at Governing Body or Club-level](#)

## Step-by-Step

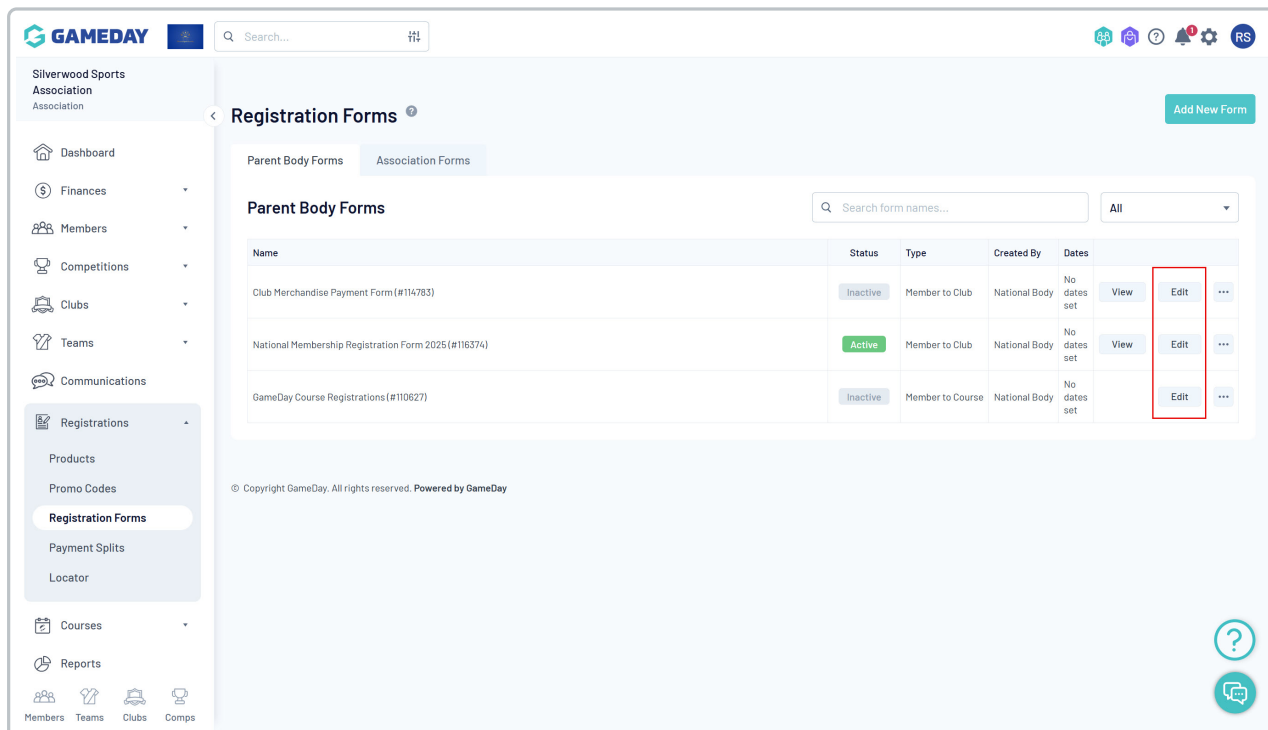
### Step 1: Navigate to your registration form list

In your left-hand menu, go to **Registrations > REGISTRATION FORMS**



## Step 2: Edit the relevant registration form

Find the registration form you want to add the conditional rule to, then click **EDIT**



## Step 3: Configure the two fields to show on your form

Click on the **FIELDS** tab in the registration form, then find the two fields you want to conditionalise and apply either

The screenshot shows the 'Fields' configuration page for the 'National Membership Registration Form 2025 (#116374)'. On the left is a sidebar menu with options like Dashboard, Finances, Members, Competitions, Clubs, Teams, Communications, Registrations, Courses, Reports, and Marketplace. The main area has a top navigation bar with 'Registration Forms > Edit > Fields'. Below this is a title bar with a back arrow and the form name, followed by a 'View Form' button. A settings panel on the left contains tabs for Settings, Fields (highlighted with a red box), Layout, Conditional Fields, Products, Conditional Products, and Messages. The main content area displays a table for configuring member fields.

Field Name	Hidden	Read Only	Editable	Compulsory	Add Only (Compulsory)
National Number	<input checked="" type="radio"/>	<input type="radio"/>			
Member Number	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Active In Association	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Salutation	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal Firstname				<input checked="" type="radio"/>	<input type="radio"/>
Middle name	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family name				<input checked="" type="radio"/>	<input type="radio"/>
Maiden name	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Country of Birth(Parent/Guardian 1)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Country of Birth(Parent/Guardian 2)	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

A 'Save' button is located at the bottom right of the table.

Silverwood Sports Association

Association

Dashboard

Finances

Members

Competitions

Clubs

Teams

Communications

Registrations

Courses

Reports

Marketplace

Field Name

Hidden

Read Only

Editable

Compulsory

Add Only (Compulsory)

Custom Date Field 11

Custom Date Field 12

Custom Date Field 13

Custom Date Field 14

Custom Date Field 15

Do you have any allergies?

Custom Lookup 2

Custom Lookup 3

Custom Lookup 4

Custom Lookup 5

Custom Lookup 6

Custom Lookup 7

Custom Lookup 8

Custom Lookup 9

?

Feedback

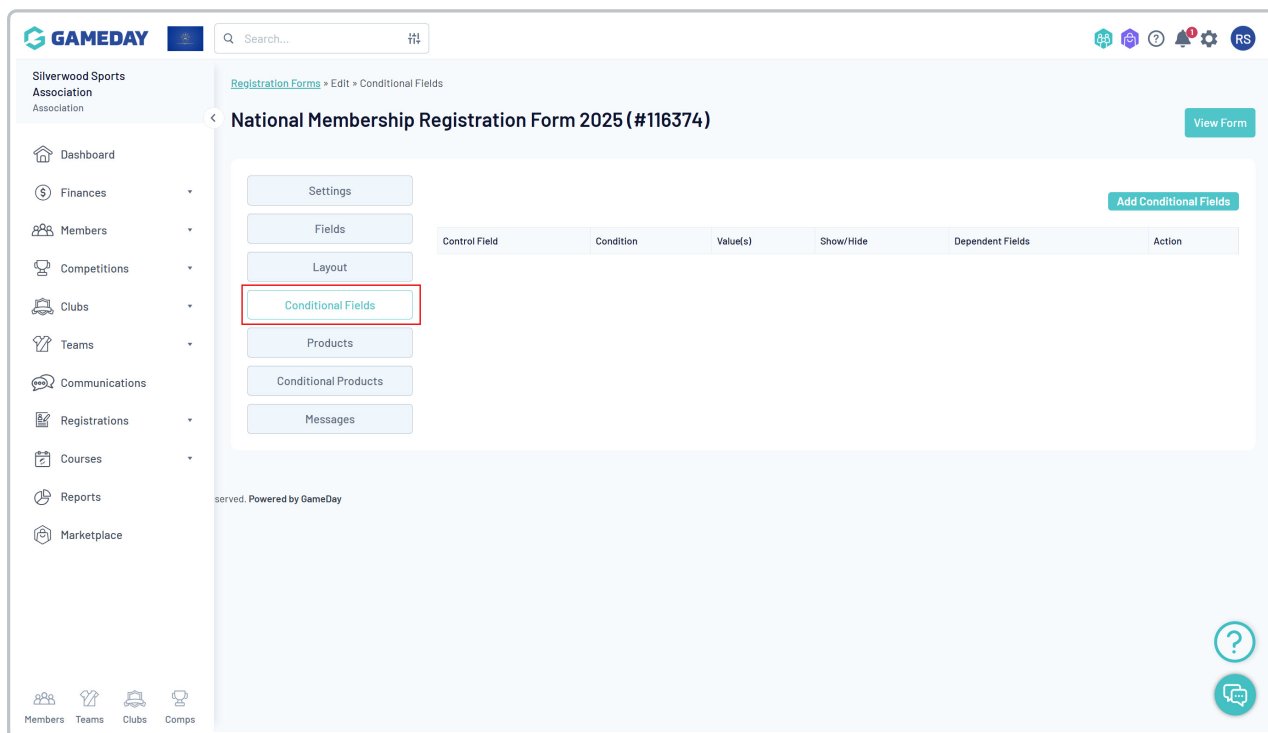




## Step 5: Open the Conditional Fields tab

You now need to configure these fields to show accordingly within the form so that only those who answer **YES** to the **Do you have any allergies?** question are shown the **Please specify your allergies** field. Conversely, if they answer **NO**, then **Please specify your allergies** will be hidden.

Click the **CONDITIONAL FIELDS** tab



## Step 6: Create the conditional field rule

Click the **ADD CONDITIONAL FIELDS** button and configure your rule. In our example, we'll set the rule up as:

**When** = 'Do you have any allergies'

**Has any of the following values** = Yes

**Set the visibility** = Show

**For the following field(s)** = Please specify your allergies

Click **SAVE** once you've create your conditional rule

The screenshot shows the GameDay web application interface. The sidebar on the left contains navigation links: Dashboard, Finances, Members, Competitions, Clubs, Teams, Communications, Registrations, Courses, Reports, and Marketplace. The main content area is titled 'National Membership Registration Form 2025 (#116374)' and features a 'View Form' button. Below the title is a section titled 'Add a new conditional field' with a left-hand menu containing 'Settings', 'Fields', 'Layout', 'Conditional Fields' (highlighted), 'Products', 'Conditional Products', and 'Messages'. The configuration area on the right includes the following fields:

- When:** A dropdown menu with the selected value 'Do you have any allergies?'.
- has any of the following values:** A text input field with the value 'Yes'.
- set the visibility:** Two buttons, 'Show' (highlighted) and 'Hide'.
- for the following field(s):** A text input field with the value 'Please specify your allergies'.

At the bottom of the configuration area are 'Save' and 'Cancel' buttons. The footer of the application shows 'served. Powered by GameDay' and a help icon.

# Watch

Your browser does not support HTML5 video.

