



Basketball Australia: Checking a member's Membership Period

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As an Association, you can view Membership Periods for members. There are a number of places where you can see Membership information.

Note: Administrators are unable to change the Membership Period.

From the Member's Dashboard

Find the member. You should be on the member's Dashboard. If not, click **Dashboard**.

The screenshot shows the member dashboard for 'The Basketball Network'. The 'Registration Periods' section is highlighted with a red box and contains the following data:

Start	End	Type
2017-11-01	2018-11-01	BNSW Membership Fees

From the Member History

Find the member.

Click the Member History tab.



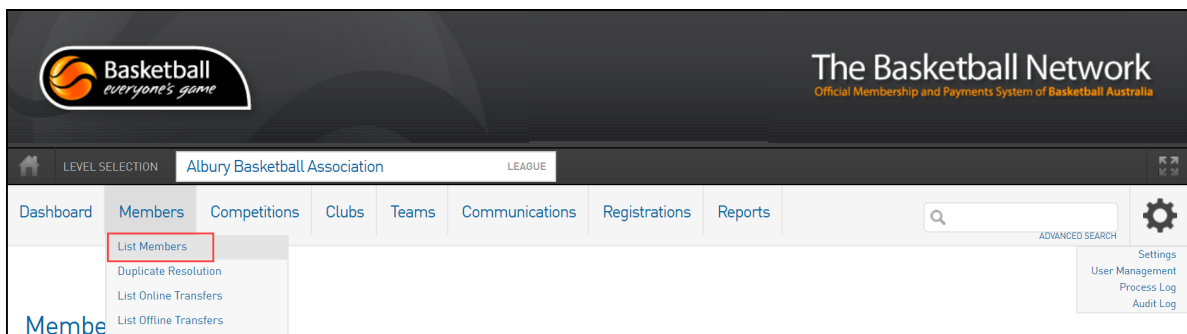
There is a section for Membership Periods that displays all of the Membership Periods the member has paid for.

A screenshot of the 'Membership Period History' section in a web application. The page title is 'Membership Period History'. Below the title is a table with the following columns: Start, End, Membership Product Group, Primary Association, Membership Product, and Transaction Date. The 'Start' and 'End' columns are highlighted with red boxes. The table contains one row of data:

Start	End	Membership Product Group	Primary Association	Membership Product	Transaction Date
2017-11-01	2018-11-01	BNSW Membership Fees	Dubbo Basketball	2018 Player Senior	2017-11-01

From the Member List

Hover over **Members**, select **List Members**.



The **Membership End Date** shows when the member's membership expires.

The screenshot shows the 'Members in League' page for the Albury Basketball Association. The page features a navigation menu with options like Dashboard, Members, Competitions, Clubs, Teams, Communications, Registrations, and Reports. Below the menu, there are filters for 'Showing - Family Name including', 'Season' (2018 Season 2), 'Age Group' (All Age Groups), and 'Status' (Active). A table lists member records with columns for Legal Firstname, Family name, Gender, Date of Birth, Club Name, Membership End Date, Parent/Guardian, Date Registered Until, and Last Recorded. The 'Membership End Date' for the first record is highlighted with a red box.

Legal Firstname	Family name	Gender	Date of Birth	Club Name:	Membership End Date	Parent/Guardian ...	Date Registered Until	Last Recorded ...
[Redacted]	[Redacted]	M	11/03/2010		30/06/2019	[Redacted]	26/07/2019	2018-07-27
[Redacted]	[Redacted]	F	25/01/1994				05/07/2015	

NOTE: if a player has an expired membership and is added to a game via Courtside or a printed team sheet, their record will display a 'U' next to their name.

1. If you are a club, please contact your association administrator directly. In most cases, they will be able to quickly assist you with your enquiry
2. If you are an association, please contact The Basketball Network Support Team at basketball.net.au/tbnsupport.