



How do I manually sync matches to the Courtside App?

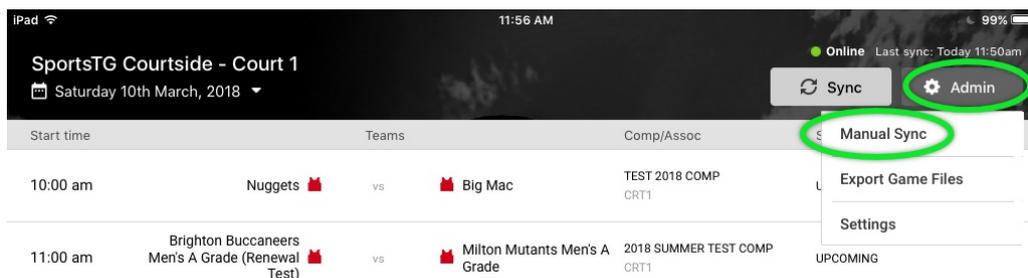
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1. Manually syncing games

Rather than syncing all the matches back to the database at once you can manually select which matches you'd like to sync.

The manual sync is also used in scenarios where the sync was incomplete (no internet or otherwise), the referee code has been entered incorrectly or when a customer is moving the device from no wifi to a wifi location.

Click on the Admin button in the right hand corner and select Manual Sync.



Select the Match(es) you'd like to sync and click Sync at the bottom of the screen.

IPad 12:25 PM 94%

SportsTG Courtside - Court 1
 Saturday 10th March, 2018
 Online Last sync: Today 12:21pm
 Sync Admin

Start time	Teams	Comp/Assoc	Status
<input checked="" type="checkbox"/> 10:00 am	Nuggets 21 vs 17 Big Mac	TEST 2018 COMP CRT1	CONFIRMED ✓ SENT
<input type="checkbox"/> 11:00 am	Brighton Buccaneers Men's A Grade (Renewal Test) vs Milton Mutants Men's A Grade	2018 SUMMER TEST COMP CRT1	UPCOMING
<input type="checkbox"/> 11:00 am	Sweet n Sour vs Hash Brown	TEST 2018 COMP CRT1	UPCOMING
<input type="checkbox"/> 02:00 pm	Hurstbridge Heat Men's A Grade vs Milton Mutants Men's A Grade	2018 SUMMER TEST COMP CRT1	UPCOMING
<input type="checkbox"/> 03:00 pm	Pickles vs Ketchup	TEST 2018 COMP CRT1	UPCOMING
<input type="checkbox"/> 04:00 pm	Team 4 vs Jolimount Jaguars Men's A Grade	2018 SUMMER TEST COMP CRT1	UPCOMING
<input type="checkbox"/> 07:00 pm	Brighton Buccaneers Wednesday vs Cranbourne	2018 SUMMER TEST COMP CRT1	UPCOMING
<input type="checkbox"/> 08:00 pm	Eltham vs Cranbourne Eels Men's A Grade	2018 SUMMER TEST COMP CRT1	UPCOMING

✕ Please select the matches you would like to sync (1 selected) Select All Sync

Note: that a manual sync will override any scores input via match results, e.g forfeits. Leave those games out of the manual sync. If you have accidentally included those matches within the manual sync, you will need to go back into match results and adjust the score in post game.

1. If you are a club, please contact your association administrator directly. In most cases, they will be able to quickly assist you with your enquiry
2. If you are an association, please contact The Basketball Network Support Team at basketball.net.au/tbnsupport.