



## Conditional Products/Discounts

Last Modified on 11/11/2020 8:57 am AEDT

Conditional products provide Administrators greater flexibility over the way in which products are displayed, on a Registration Form, as well as providing a greater user experience.

Administrators are now able to set “Control” fields, which if selected by a user can force the Registration Form to show or hide products on the form that the participant may need to purchase to complete their registration for the season.

You create conditional products for one or more of your existing products.

**NOTE: If you cannot see the conditional products tab within your registration form it means your sport is not currently using this functionality so you will need to speak to your state body and ask if this can be enabled. If you are a private organisation and wish to get this enabled please send through a request to our support team.**

*For example: As an administrator, I wish to display a different registration fee for players who are deemed to need financial assistance to play. In this example we will be having two products, one for the majority of members and another one for people that require financial assistance.*

1) Create the products that will be assigned to this registration form.

Note - you will need to have at least two products. Product 1 will be used for the majority of members and Product 2 will be for the members that require financial assistance.

**Products**

Choose a value from the list below to edit. Some options may be locked by your national/international body and cannot be edited. If you wish to add a new product click the [ADD A NEW PRODUCT](#) link.

Product Name:  Showing **Active** records for Group **Conditional Pro...**

Name	Price	Active ?	Created By	Split Name	Copy Product
Group: Conditional Products Test [2 products]					
2021 Rego Fee	100.00	<input checked="" type="checkbox"/>	Club	100 per cent to Club	<a href="#">COPY</a>
2021 Rego Fee (Financial Assis...	50.00	<input checked="" type="checkbox"/>	Club	100 per cent to Club	<a href="#">COPY</a>

2) Edit or Create a new Registration Form.

Conditional Fields Test Form (#59284)	Member to Club	View	<a href="#">Edit</a>	<a href="#">+</a>	<a href="#">-</a>	<a href="#">🗑️</a>
---------------------------------------	----------------	------	----------------------	-------------------	-------------------	--------------------

3) Ensure the products you wish to appear on the form as conditional are available for selection. If you want members to purchase one product or the other it will be best to make them ACTIVE and MANDATORY as if you don't mark them as mandatory members may skip over purchasing the relevant product.

Choose which products to make available for selection on the registration form by checking the corresponding 'Active' box.  
If you have dependent products, please ensure that you provide the products they are dependent on.

Save

Active	Mandatory	Sequence	Group	Product Name	Price	Created By
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Conditional Products Test	2021 Rego Fee	100.00	Club
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Conditional Products Test	2021 Rego Fee (Financial Assistance)	50.00	Club

4) Ensure the field (called the “control field”) that determines which product shows on the registration form is added to the form

Note - you may need to create a **custom field** if the question does not exist already and you may wish to set the “Control” field as Compulsory. This depends on the nature of the field and may not be applicable to all “Control” fields.

Choose the visibility and editing options for each of the available Member fields.

Save

Field Name	Hidden	Read Only	Editable	Compulsory	Add Only (Compulsory)
School Grade	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If the participants disability is not listed, please specify any disabilities we need to know about	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Financial Assistance Code</b>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Note - in this example the club administrator created the field “Financial Assistance Code” using the unlimited custom field functionality. This can be access by administrators under the setting cog wheel (just click on the menu item ‘Unlimited CF”

5) Select the Conditional Products tab and Add the Conditional Product rules

In this screen we will define our “Control Field”, this is the field that will govern which product will show/hide, based on the users/participants answer.

ADD CONDITIONAL PRODUCTS

Control Field	Condition	Value(s)	Show/Hide	Dependent Products	Action
---------------	-----------	----------	-----------	--------------------	--------

5a)Click on the blue ‘Add Conditional Product’ button to get started

Add a new conditional product

Control Field:

5b)Once we have selected our Control Field, we can define the Rules for this field:

Settings Fields Layout Conditional Fields Products **Conditional Products** Messages

Add a new conditional product

When

Control Field:

has the value

Show  Hide

the following product(s):

Settings Fields Layout Conditional Fields Products **Conditional Products** Messages

ADD CONDITIONAL PRODUCTS

Control Field	Condition	Value(s)	Show/Hide	Dependent Products	Action
Financial Assistance Code	has value	2021FA	hide	2021 Rego Fee	<input type="button" value="REMOVE"/>
Financial Assistance Code	has value	2021FA	show	2021 Rego Fee (Financial Assistance)	<input type="button" value="REMOVE"/>

In this example, if the participant answers the “Financial Assistance Code” question with the Answer “2021FA” then the system will hide the ‘2021 Rego Fee’ product and show the ‘2021 Rego Fee (Financial Assistance) product’. This means that the member that entered the code was given a discount by the club

## 6) Test Conditional Products in Registration Form

We can see our Control Field appearing on the Registration Form:

Financial Assistance

For members that have been approved for financial assistance, please use the code provided to you by the club in the field below.

Financial Assistance Code

Items

Available items are listed below. Please check the box against any optional items that you would like to select.

Select	Name	Cost
<b>Conditional Products Test</b>		
<input type="checkbox"/>	2021 Rego Fee	\$100.00

Based on the rules we have applied if the ‘Financial Assistance Code’ field is filled in with the text “2021FA” then the ‘2021 Rego Fee (Financial Assistance)’ Product will show and the “2021 Rego Fee” will be hidden.

Financial Assistance

For members that have been approved for financial assistance, please use the code provided to you by the club in the field below.

Financial Assistance Code

Items

Available items are listed below. Please check the box against any optional items that you would like to select.

Select	Name	Cost
<b>Conditional Products Test</b>		
<input type="checkbox"/>	2021 Rego Fee (Financial Assistance)	\$50.00

**NOTE:** You may wish to put some supporting text around the field to explain what is required by participants when they register.

---