

How do I disable Membership Period Renewal Emails from a Product Owner?

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Associations are able to select an option that either ENABLES or DISABLES the Membership period product renewals messages from being sent to my members. This overrides the setting at STATE level. ie. if State enables the setting to send emails, an association can disable the setting at their level which disables all messages from being sent

Associations (permission-based) can enable or disable each product's renewal message from being sent to their members.

Association level Admins can use this process when products (made at a higher level) want to send renewals but the association does not require parent product renewal to be sent to its members.



NOTE: This capability is only an option from Association level and up, and not available at club level. This also only applies to products at the next parent level above the viewing level (ie. Association to State OR State to National)

In order to view and enable/disable this setting, log into an Association level (or relative level below parent product level):

1. From the side menu Select the **Registration -> Products**
2. View and Select a Product made at a parent (higher) level which is listed under the **Created By** Column
3. Once in the product menu, Select the **Membership Period** Tab as per below

Products > 2022 Player Inclusion

Edit Products - 2022 Player Inclusion

IMPORTANT NOTE: - If you are setting up registration products (such as registration fees) for the upcoming season please be sure to ADD new products RATHER THAN EDITING existing products from a previous season. Editing previous season's products can have serious implications for your transaction report products through the form. If you have any doubts about whether you should be adding new products or editing existing ones please refer to [Support Centre - User Guides](#)

You do not have permission to modify all the information relating to this product.

Details

Pricing

Membership Period

Fields marked with * are compulsory.

Product Registration Rules

Membership Period Start/End Date is: - to -

Membership Period is valid for: 365 days

Membership Product Group: SNOW Membership Fees

of days before a returning customer can purchase this product: 30 days

Product Hierarchy Level: 3 level

Backdate the registration End Date up to # days, if the renew occurs after the expiry date: 30 days

Automatic Reminder Emails

☐ Send Renewal Emails to Parents (Set by Product Owner)

Email this message 0 days before the product is due to expire

Product Owner Renewal Emails

☐ Disable Renewal Emails from Product Owner

4. Find the **Product Owner Renewal Emails** tab (as pictured above) and tick the **Disable Renewal Emails from Product Owner** tick box

By ticking this box,

- This will allow child organisations (ie Association level) to opt-out of sending Membership Period Renewal Email messages for Products set-up at levels above from being sent to their members

And further to this from a State level aspect,

- This will allow an organisation (ie at State-level) to set-up Membership Period Renewal Email Messages for their own Products
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