



GAMEDAY

General Support Information

Last Modified on 27/02/2024 1:04 pm AEDT

GameDay Community

GameDay Community provides our users and partners with an online destination to find, share and learn all things about GameDay including links to the latest product updates & release notes.

Checkout GameDay Community [here](#)

Become a member of GameDay Community by [signing up here](#) (it's FREE to join!)

Get an answer now

- Select a topic to find instructions, videos and advice.
 - Enter a question or topic in the search bar
 - Trying to find the login to **Passport**? Go to: <https://passport.mygameday.app/login/>
 - Trying to find the login to **Schedula**? Go to: <https://schedula.mygameday.app/>
 - Trying to download **GameDay App** or **Courtside**?
 - For **Apple**, go to: <https://apps.apple.com/au/developer/stack-sports-australia/id1194828282>
 - For **Android**, go to: https://play.google.com/store/apps/dev?id=5233283659774493967&hl=en_GB&gl=US
 - **Classic** platform user? Go to: <https://helpdesk.mygameday.app/help>
 - **GameDay** user? Go to: [help.mygameday.app support process for your sport](#)
-

Get more help

- If you can't find an answer here or need to report a problem: [Contact Us](#)
 - Sport specific [contact information](#)
-

Support process for your organisation

Every organisation has particular support processes for members and admins and who their first point of contact should be before getting in contact with GameDay. Please check this process before getting in contact with us:

- **Participants/Parents/Team Admins**- if you have any questions related to registrations, access, transfers, payments, accounts, statistics, results etc please speak to **your club**

directly as they are your first point of contact, however if your club cannot assist please speak to your league.

- **Club administrators** - if you have any queries related to payments, members, duplicates or competition admin and access please speak to **your league** directly as they are your first point of contact. They can also assist with what the correct processes are in relation to transfers, competition rules and much more.
- **League administrators** - for any registration, transfer or member related queries please speak to your **state/national body** as they are your first point of contact for competition, registration or member queries.

Please see the following link for the support teams related to your sport:

<https://support.mygameday.app/help/sport-specific-contact-information>
