How do I edit my Stripe account details?

09/10/2025 12:33 pm AEDT

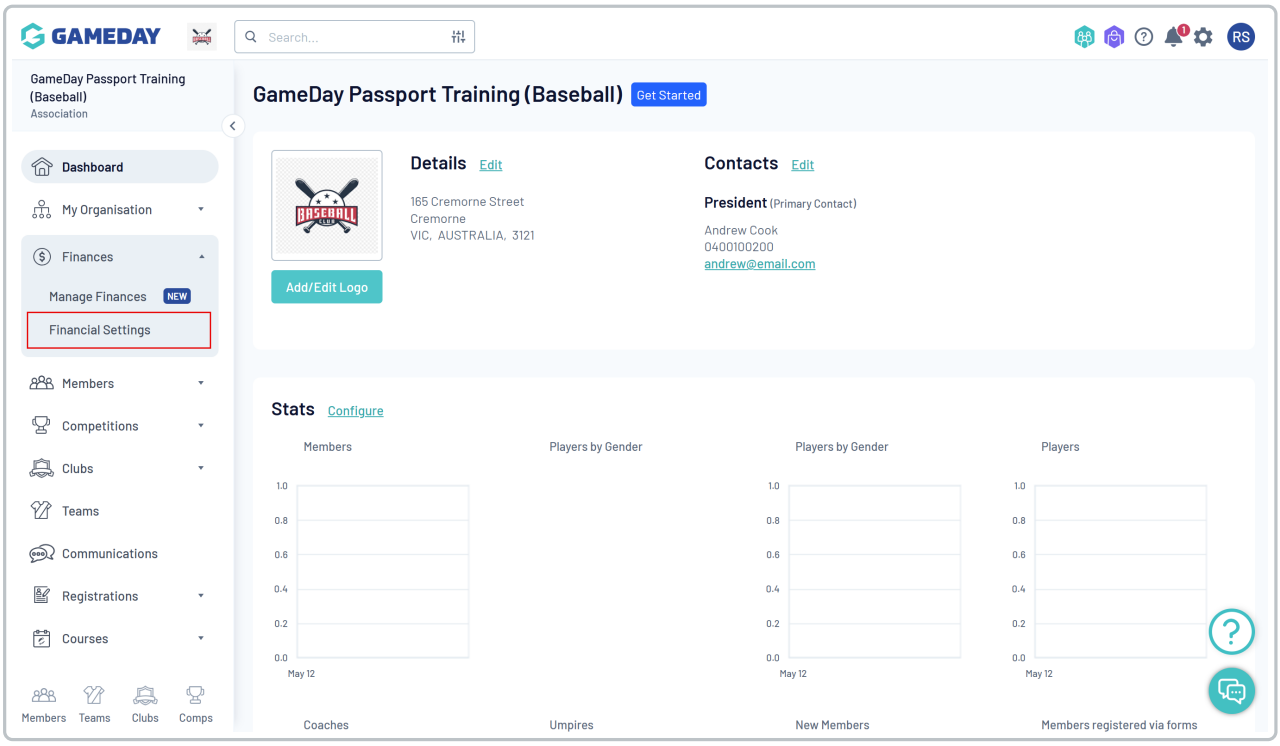
Overview

If you have completed your organisation's Stripe setup through Passport, you can go back and edit your **Financial Settings** at any stage using the mobile number you used to authenticate your Stripe account upon setup.

Step-by-Step

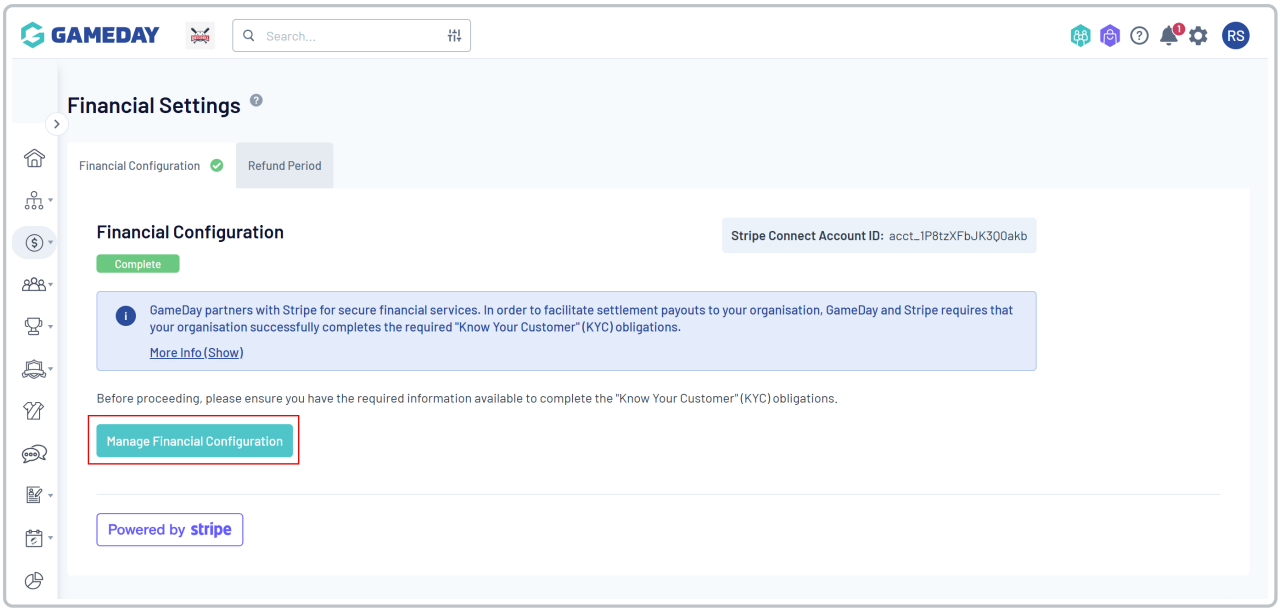
Step 1: Navigate to the Financial Settings section

In the left-hand menu, click **Finances** > **FINANCIAL SETTINGS**



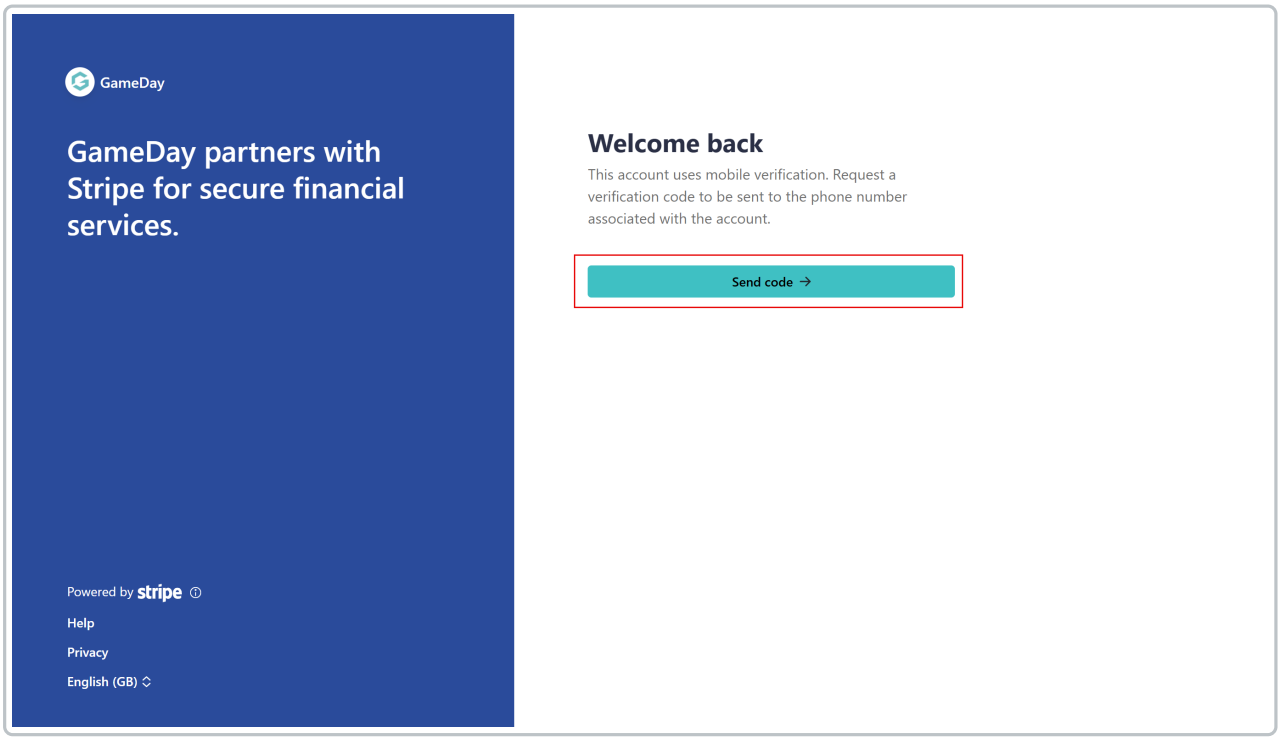
Step 2: Open your Stripe account

If you have a **Complete** application, you can use the **MANAGE FINANCIAL CONFIGURATION** button to open your Stripe account and edit your details



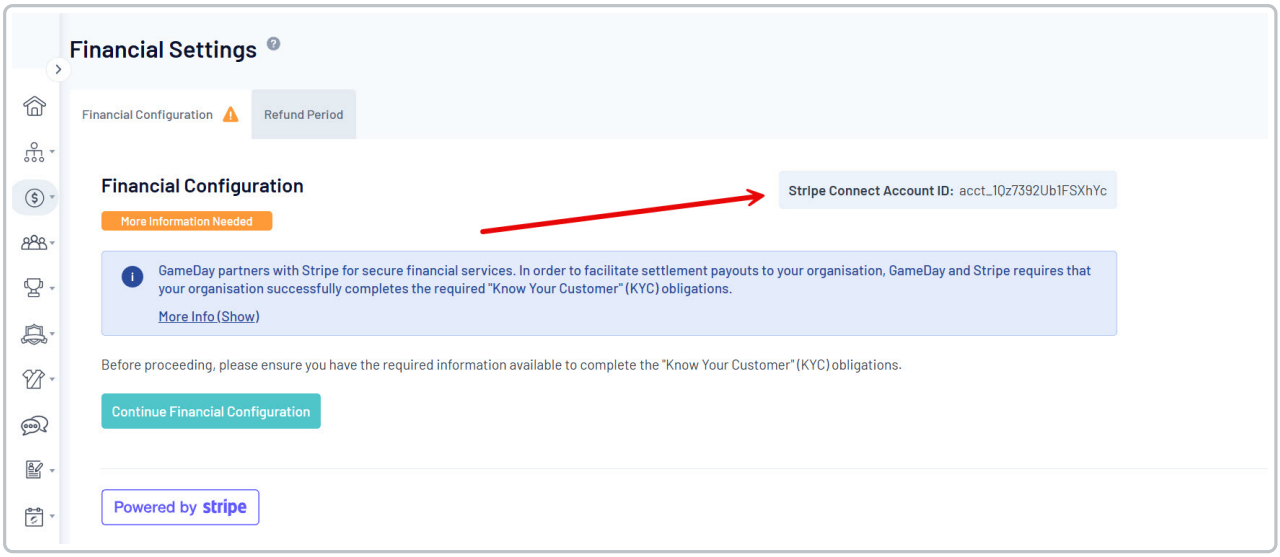
Step 3: Verify yourself in Stripe

Click the **SEND CODE** button and use the mobile number you used to authenticate the account to verify that you are the financial authoriser of the organisation



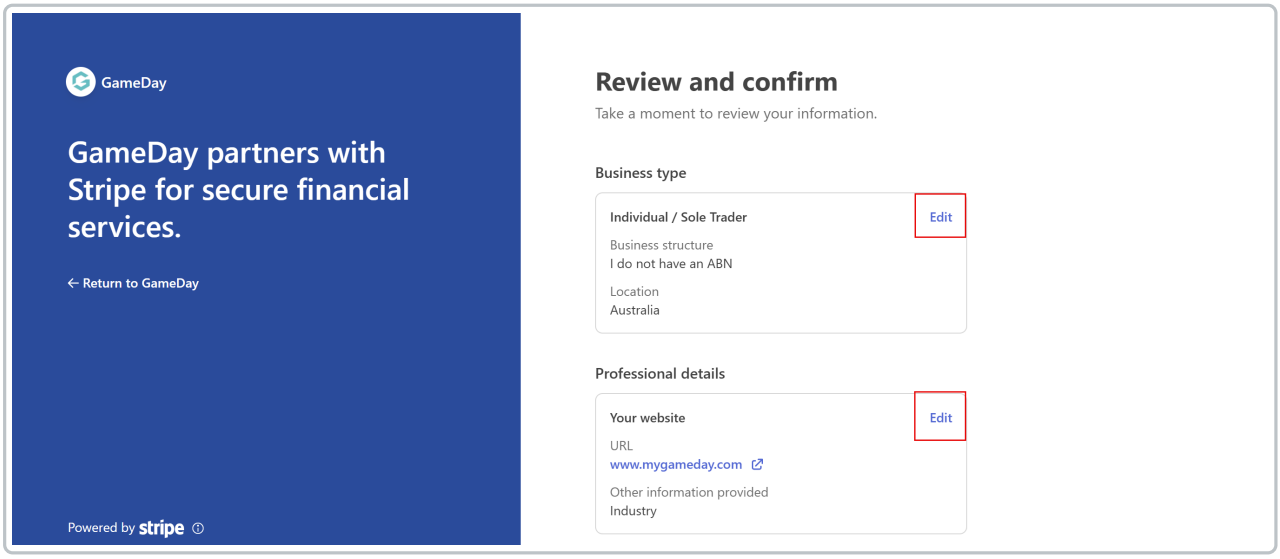
For security, Stripe uses a mobile verification process to verify that the user responsible for accessing and modifying your organisation's Stripe account details is consistent with the original account creator. Should you need to update the verification mobile number on file for your organisation, please contact the GameDay customer support team via the *Contact Us* link at *support.mygameday.app* and provide both of the following:

- The new email and mobile number to be used for verification
- Your organisation's Stripe Connect Account ID (this can be found in your Passport database on the**Finances** > **Financial Settings** > **Financial Configuration** page)



Step 4: Edit and save your account details

Use the **EDIT** buttons to update any relevant information from your application, then save your changes



Watch

Your browser does not support HTML5 video.