GAMEDAY

Hierarchy Management | Troubleshooting Tips

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Why you can't see any members in the 'Available Players' list when adding members to a team

A few configurations can affect your ability to see members in the available players list to assign. Here are some things to check:

- **Member Registration:** Ensure members are registered and have an active **Player** record at both the association and club level for the current season.
- **Team and Club Association:** Make sure teams are assigned to the same club as members, and vice versa. Members and teams assigned to different clubs or not assigned to a club at all will not appear.
- **Competition Age Filters:** The competition the team participates in may have age range filters set, excluding some members. Check with your association if you suspect this might be the case for a member who falls outside the age group for a specific competition.