



# GAMEDAY

## Managing Finances | FAQs

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### **Why can I not see any settlement payouts listed from before 2024?**

The Settlement Payouts section of your Passport will only display settlements distributed via Stripe, meaning that any settlements received from any online payment gateways prior to our Stripe integration (such as Braintree or PoliPay) will not be listed. These settlements can still be reconciled using a [Funds Received](#) report.

### **Does the Stripe Payment Reference appear on my bank statement?**

No, Stripe payment references do not appear on your bank statement as part of your settlement payouts, however you can effectively reconcile individual settlement payouts by checking the Settlement Date and Amount on your list of [settlement payouts](#) in GameDay Passport, which will allow you to match up your incoming lump sum payments.

### **Can I break down by list of transactions by other parameters, such as member type, season or member status?**

Currently, your overall list of transactions cannot be filtered through the page found in the Finances > Manage Finances area of your database, however you can apply more custom reporting techniques, such as filters and sorting rules, by running a [Transaction Report](#).

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