How to sign in to Courtside

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Overview

Courtside is the app scorers use at the scorer's table to run the clock and record every point, foul, timeout and substitution. You sign in once per court using a Court ID and Setup ID – there is no username or password.

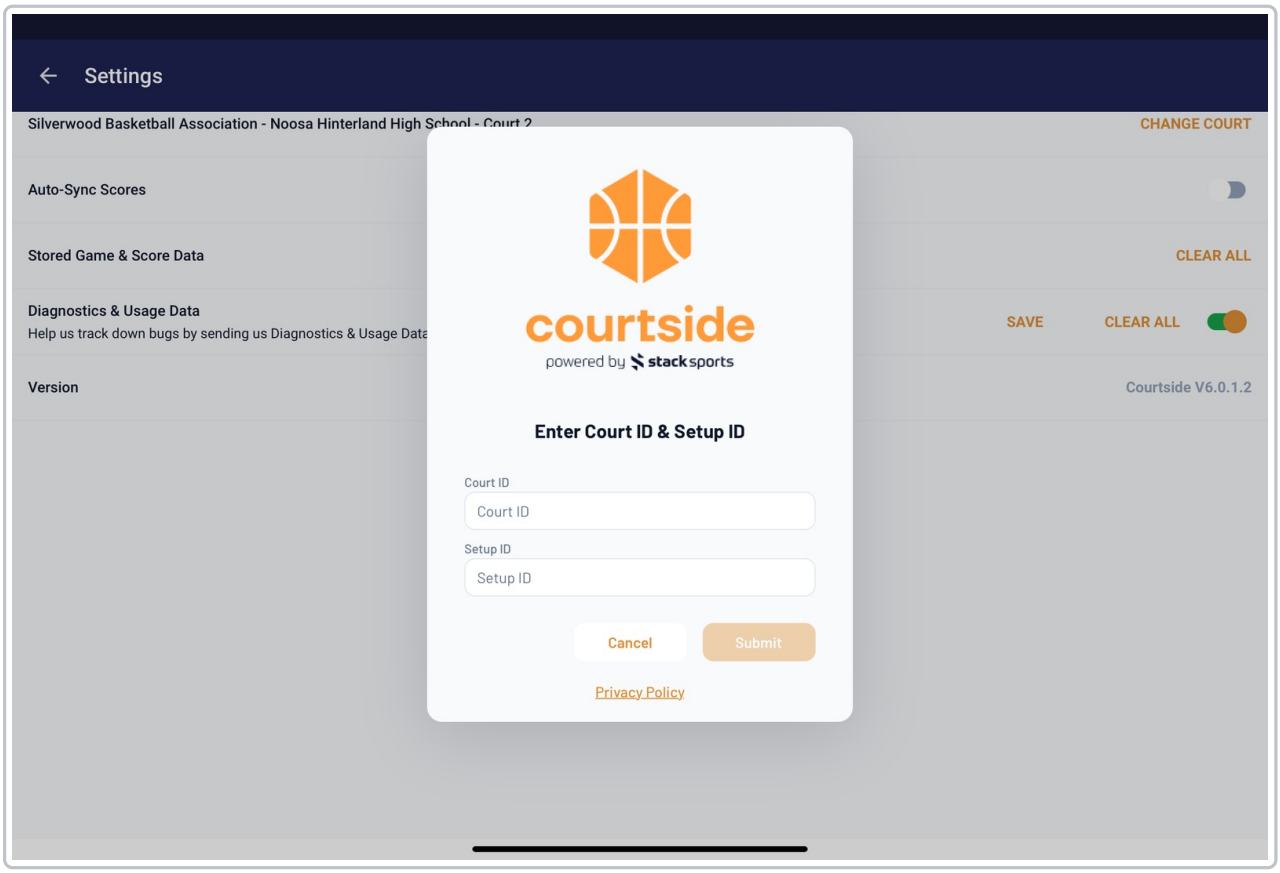
What you need

- An iPad or other tablet, charged, with Courtside installed. A phone can score standard games, but **Courtside Elite** games need a tablet to enable this feature.
- Your court's **Court ID** and **Setup ID**. Your association gives you these.
- Internet access before the game to download it. Once the game is on your device you can score with no internet, and Courtside sends the result when you are back online.

Step-by-Step

Step 1: Open Courtside

Open the Courtside app. The **Enter Court ID & Setup ID** box appears.



Step 2: Enter your Court ID and Setup ID

Type the **Court ID** and **Setup ID** exactly as your association gave them to you.

Step 3: Submit your details

Tap **SUBMIT**. Courtside downloads the court's games and opens the game list.

Note: To sign in to a different court later, tap **Gear** > **SETTINGS** > **CHANGE COURT**, then enter the new Court ID and Setup ID.

Sign-in messages

If something goes wrong when you sign in, you may see one of these messages:

Sign-in Message	Action
Please enter a valid Court ID / Setup ID	One of the boxes is empty.
Invalid CourtID/SetupID. Please try again!	The IDs don't match a court, or the device couldn't reach the server. Check the IDs and your internet connection.
Time out!	The server took too long to answer. Check your internet connection and try again.
No match game today!	You are signed in, but the court has no games today. The game list opens empty.

Related Articles

- How to find and download games in Courtside?
- Courtside settings
- Courtside troubleshooting and FAQs