Courtside settings

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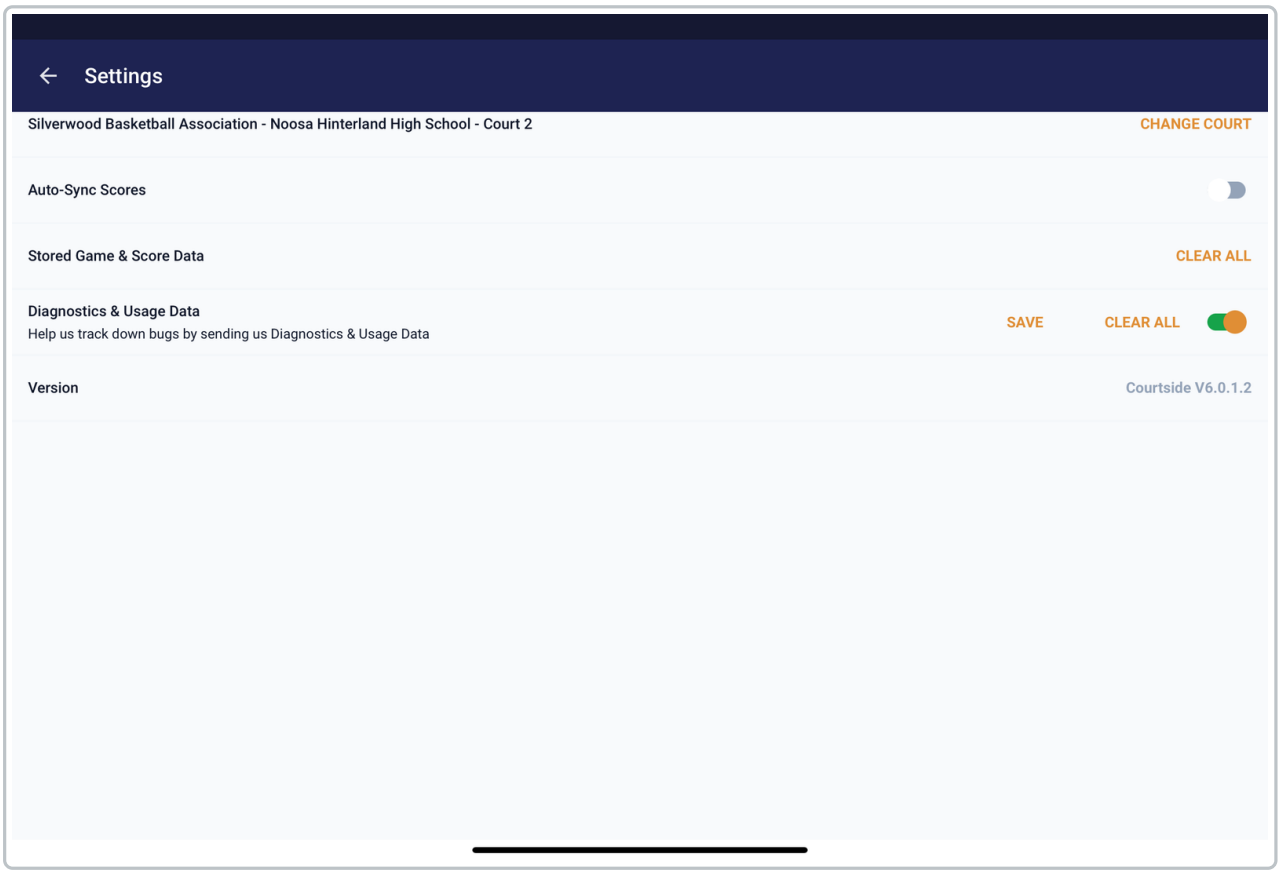
Overview

Use Settings to change courts, control syncing and find the information support may ask for.

Step-by-Step

Step 1: Open Settings

On the game list, tap the **Gear**, then tap **SETTINGS**.



Step 2: Review the settings

- **Change Court:** Opens the sign-in box so you can enter another court's Court ID and Setup ID.
- **Auto-Sync Scores:** When on, every score, foul, timeout and correction is sent to the server straight away, so live results stay up to date. It is on by default. Leave it on unless your association tells you otherwise.
- **Stored Game & Score Data** > **CLEAR ALL:** Deletes every game and score on this device and returns you to the sign-in box.
- **Diagnostics & Usage Data:** The switch records an activity log. Tap **SAVE** to email it to support, or **CLEAR ALL** to delete it. Turn it on and send it if support asks.
- **Version:** The Courtside version. Support may ask for it.

Important: Before you tap **CLEAR ALL** under **Stored Game & Score Data**, make sure every game on the game list shows **Sent**. Any result still showing **Live**, **Finished** or **Failed** is lost for good.

Other options in the Gear menu

- **MANUAL SYNC:** Sends finished games to the server now.
- **EXPORT GAME FILES:** Saves the game data as a file for support.

Related Articles

- How to sign in to Courtside?
- Courtside troubleshooting and FAQs