Member Profile Portal | Overview

03/07/2025 11:12 am AEST

Table of Contents

1. Overview

- 2. Accessing the Member Profile Portal
- 3. Member Profile Portal Links
- 4. Accessing Member Profile Portal from Passport
- 5. Navigating your Member Profile
- 6. What's Next?

Overview

Passport's **Member Profile Portals** allows members of any organisation utilising GameDay Passport to login to a front-end portal to view and manage their information including contact details, registration history, statistics, transactions and more.

Member Profile is available for all Passport users, however only specific sports will have custom branding, and each sport has a unique URL through which it can be accessed (see below). Member Profile is only available if you are a member of this sport or organisation.

Тор

Accessing the Member Profile Portal

To access the login links for Member Profile Portals for each sport, click here



Тор

Member Profile Portal Links

Sport-specific links are also listed below:

AUSTRALIA & NZ

- Australian Ice Racing
- Basketball Australia
- Baseball Australia
- Downball Australia
- Football Australia
- International Bowling Federation (IBF)
- Lacrosse Australia
- Queensland Rugby Union
- Special Olympics Australia
- Surf Lifesaving South Australia
- Ultimate
- Volleyball Victoria
- Basketball NZ
- Football NZ

INTERNATIONAL

- England Futsal
- England Handball
- England Ice Hockey (EIH)

- Guam Football
- Hockey Ireland
- Hong Kong Rugby Union (HKRU)
- Rugby Football League (RFL)
- British Dodgeball
- British Wheelchair Basketball
- Netherlands Rugby League
- Olympic Handball Ireland
- Romania Basketball
- Scottish Handball
- USA Rugby League

Тор

Accessing Member Profile Portal from Passport

As a Passport administrator, you can also access your sport's Member Profile Portal link in your organisation's database as below, which can then be sent around to your members or placed on your website or social media channels:

Association & Club Administrators

GAMEDAY	Q Search #1						
Silverwood Sports Association Association C							
Dashboard	Details Edi	Д	Contacts Edit				
My Organisation NEW •	165 Cremorne S Cremorne	treet	President (Primary Contact)	Treasurer			
(\$) Finances	VIC, AUSTRALI 0390001000 (F sophie@email.c	Phone)	Darryl Monk 0400300200 <u>daz@email.com</u>	Jane Jones 0400000000 jane@email.com			
AR Members	Add/Edit Logo						
List Members							
Duplicate Resolution							
Manage Clearances & Permits	Stats Configure						
Member Rollover	Members	Players by Gender	Players b	y Gender			
Transfer Member	1.0		1.0				
Card Printing	0.8		0.8				
Pending Registration	0.6		0.6				
Player League Stats	0.4		0.4				
Injuries	0.2		0.2				
Contracts	0.0		0.0				

On your Passport dashboard, click **Members** > **LIST MEMBERS** in the left-hand menu

At the top of your Member List, click VIEW MEMBER PROFILE PORTAL

3 G/	AMED	Q Search	h 11				🏟 🕲 🌲 🗘 🖪
ر ار ار	1emb	ers in Association	Ø				ADD
7.*	If you	uare seeing 'Potential Duplicate' in	the Active field, you may need to resol	ve duplicates.			
) -				Showing	Family Name Including Season	Age Group Status	Member Type Gender
B -					2025 •	All Age Gr * Active *	All All Genders
		Active in Association	Legal Firstname	Family name	Date of Birth	Gender Identity	Gender at Birth
	đ	Image: A start of the start	Sylvester	Allison	06/01/2019	Male	Male
b "	đ		Hakeem	Bush	17/05/2012	Non-binary/gender fluid	Female
· .	đ		Kadeem	Bush	23/04/2006	Female	Male
	đ		Kay	Chan	04/10/1975	Non-binary/gender fluid	Female

Above Association Level

Click the MEMBER PROFILE PORTAL option in the left-hand menu

GAMEDAY	2	Q Search	tt‡			
Silverwood Sports State	<	Silverwood Spo	rts Get Started			
Dashboard			Details Edit			
Associations		at and a second se	Address			
(\$) Finances	x		165 Cremorne Street Cremorne Victoria, AUSTRALIA, 3121			
온온 Clearances & Permits	Ŧ	Add/Edit Logo	Dgo Travis Zimmer (Contact) 0390002000 (Phone)			
Courses	•		<u>travis@email.com</u>			
Registrations	•	State				
윤원 Member Profile Portal		Stats <u>Configure</u> Members		Players by Gender		Players by Gender
P Reports		1.0			1.0	
Harketplace		0.8			0.8	
		0.6			0.6	
		0.4			0.4	
		0.2			0.2	
		0.0			0.0	

Тор

Navigating your Member Profile

As a member logging into your Member Profile, follow the steps below to navigate around the portal:

Use your email address and password to login to your Member Profile. These should be the same credentials as you used to complete your registration.

Note: Depending on your sport, your member profile may be branded differently to the below example

	Login to Member Profile
	Email Address Password
	Password SHOW
	Login
	By clicking Login, you agree to the GameDay <u>Privacy</u> Policy.
G	© Copyright GameDay. All rights reserved. Privacy Policy

If your email address is linked to multiple Members, you will be given the option to choose which member dashboard you would like to access. If you have only one member assigned to your profile you will be immediately directed to the profile.



Once you have successfully logged in, you can change the member (if linked to multiple) in the top-right hand corner of the page by clicking the **VIEW ANOTHER MEMBER** option.

i

🚯 Tony Teller	G	My Account Rory Stewart -
Member Details	Member Details	View another member C Dark Mode Support
 History Transactions 	Tony Teller D0B: 09/08/1988 National Number:	Logout
Documents Qualifications	[고] View OR Code	
 Programs Permissions 	Edit. Gender at Birth	
🖍 Statistics	Male Gender Identity	
🚱 GameDay App 🐵 Feedback	Male Home Phone 0390001000	
	Work Phone	
	Mobile 0400100200	

On the Member Profile dashboard, you have a number of options for customising and viewing information:

👰 Tony Teller	G				My Account Rory Stewart -
Member Details		Member Details			
 Transactions Tocuments Documents 	D	Tony Teller DOB: 09/08/1988 National Number:	1		
 ❷ Oualifications 7 ⑦ Programs 8 	8	(D) View OR Code	1 Edit		
Permissions 9		Gender at Birth Male			
Account Settings 11 G GameDay App 12		Gender Identity Male Home Phone			
® Feedback 13		0390001000 Work Phone		2	
		Work Phone Mobile			

- 1. Add/Edit Photo: Allows you to customise the photo that appears on your record
- 2. View Details: View your basic details including date of birth, gender and contact information if given
- 3. View QR Code: Allows you to access your QR Code, which can be used to check-in to matches Learn More
- 4. History: Displays your playing history including previous organisations you have played with
- 5. Transactions: Displays a history of transactions processed, including paid, unpaid or cancelled transactions
- 6. Documents: Displays any documents that have been attached to your member record

7. Qualifications: Displays any Qualifications achieved and stored against your member record

8. Programs: Displays any Programs you have previously enrolled in

9. **Permissions**: Displays your current permissions and preferences including Opt-ins, Terms & Conditions and Newsletters

- 10. Statistics: Displays your current season and career statistics
- 11. Account Settings: Allows you to update your account login email
- 12. GameDay App: Download the GameDay mobile app
- 13. Feedback: Submit feedback to GameDay through a short survey

Тор

What's Next?

Now that you understand the features of the Member Profile Portal, you can guide your members on how to use it with the articles below.

I How do I edit my details through my Member Profile?

Device the term of term of

I How do I access my unique QR code through my Member Profile?